

## NVAR Realtor® Shop

Serving all your real estate needs in two locations:



8407 Pennell Street, Fairfax, Virginia 22031 | 703.207.3241

520 Huntmar Park Drive, Herndon, Virginia 20170 | 703.207.3227

### **REFUND POLICY FOR MERCHANDISE, EXCEPT AS EXCLUDED BELOW**

NVAR Store will give a full refund for merchandise (except as excluded below) if the item has not been used and is returned within ten days of purchase. Merchandise must be in new saleable condition. ***NVAR Store cash register receipt is required.***

### **REFUND POLICY FOR CDs, MEDIA AND SOFTWARE:**

To receive a full refund for CDs, Media and/or Software, the following conditions must be met:

#### **SIGNED CASH REGISTER RECEIPT**

Bring the NVAR Store signed receipt received at the time the merchandise was purchased. A sales receipt for the item must accompany all refund requests.

#### **CREDIT CARD**

If your merchandise was purchased with a credit, or debit card bring the exact same card with you. NOTE: If the merchandise was charged, any refunded amount will be credited back to the same card with which the merchandise was purchased; cash is not paid out for merchandise previously charged.

#### **COMPLETE AND IN GOOD CLEAN CONDITION**

Merchandise must be complete, clean, unmarked, and undamaged.

***SORRY, LOCKBOXES AND BOOKS ARE NON-REFUNDABLE.***

### **CONDITION**

NVAR Store reserves all rights and the sole discretion of determining the condition of any merchandise being submitted for return and refund.

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